

STATUS OF IMPLEMENTATION
FY 2020 Programs and Projects
Fourth Quarter

Office: **PROFESSIONAL REGULATION COMMISSION**

Programs and Projects	Performance Indicators	Physical Reports			Financial Report*		
		Target (Annual)	Actual	%	Allotment (Annual)	Obligation	%
PROFESSIONAL LICENSURE PROGRAM	<i>Outcome Indicators</i>						
	Percentage of graduates in all certificate courses given professional certification	56%	82.41%				
	<i>Output Indicators</i>						
	Percentage of applications for licensure examinations acted upon within two (2) days from filing	100%	100% of 7,130		143,432,188.38	96,438,262.78	
	Percentage of test items prepared/formulated/peer reviewed by the Professional Regulatory Boards	98%	97.06%		500,124,983.84	339,204,844.78	
	Percentage of statistical data for monitoring of school performance generated within one day after the release of examination results	100%	100%		15,162,271.23	7,739,297.84	
PROFESSIONAL REGULATION PROGRAM	<i>Outcome Indicators</i>						
	Percentage increase in number of professionals registered under various mutual recognitions arrangements within ASEAN and other countries including international trade agreements where the Philippines is a signatory	6%	1.43%		30,069,481.07	5,769,285.12	
	Percentage of cases resolved within three (3) months	8%	4%				
	<i>Output Indicators</i>						

Programs and Projects	Performance Indicators	Physical Reports			Financial Report*		
		Target (Annual)	Actual	%	Allotment (Annual)	Obligation	%
	Percentage of request for professional identification cards (PICs) and registration certificates acted upon within the prescribed timeframe	100%	100% of 5,912		90,263,404.32	67,642,154.51	
	Percentage of complaints with investigations conducted	100%	100% of 20		42,824,324.85	37,678,453.48	
	Number of institutions and establishments where professionals are employed that are inspected and monitored	1,165	-		65,016,555.54	61,942,019.91	
PROFESSIONAL DATABASE MANAGEMENT PROGRAM	<i>Outcome Indicators</i>						
	Percentage reduction of process cycle time of frontline services upon conversion to online services	96%	96%				
	<i>Output Indicators</i>						
	Percentage increase in the number of applicants and professionals provided with online services	33.72%	39.20%		31,606,878.95	28,802,404.55	


*Reduction in output and/or no output for the fourth quarter is due to the effects of the imposition of COVID-19 community quarantine.

*Financial Report Status as of December 2020.

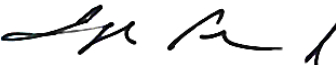

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Sector Outcome : Income-earning ability increased
Organizational Outcome : Highly ethical, globally competitive and recognized Filipino professionals ensured

OFFICE/DIVISION	PROGRAM/PROJECT	DESCRIPTION	SUCCESS INDICATORS	Timeframe	STATUS OF IMPLEMENTATION / ASSESSMENT REPORT (4 th QUARTER)
PRB Secretariat Division	CONTINUING IMPACT ASSESSMENT OF PRC / PRBs RULES AND PROCEDURES	The Commission will continuously render efficient, effective, relevant, and timely review of impact assessments of rules and regulations. It shall assist in providing details, clarifications, and rules to properly implement professional regulatory laws.	Reviewed RA 8981 (PRC Modernization Act of 2000) and EO No. 565-A (attachment of PRC to DOLE), Professional Regulatory Laws (PRLs), Code of Ethics and Technical Standards, and other regulatory policies of the different professions	Year-round	<p>October</p> <ul style="list-style-type: none"> Extended the acceptance of CPD Providers' application/s for post accreditation of their online trainings and programs offered for free pursuant to Commission Resolution No. 1248 (s. 2020) Approved the Amendments to the Administrative and Procedural Guidelines for ASEAN Chartered Professional Accountants (ASEAN CPA) Applications Issued guidelines on the Implementation of the Continuing Professional Development Accreditation System (CPDAS) <p>November</p> <ul style="list-style-type: none"> Issued updated Standard Guidelines on the Strict Health Protocols to be observed in the conduct of Licensure Examinations during the Covid-19 Pandemic



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					<ul style="list-style-type: none">• Issued Guidelines and Procedures in the Merging, Extraction, Printing, Editing and Releasing of Test Questions for Licensure Examinations and Delivery of the Test Material Packages from PRC Regional Offices to Central Office During the COVID-19 Pandemic• Issued Guidelines on the Acceptance and Processing of Applications for various PRC transactions filed through Bunch/Batch Filing• Issued directive on the Process for Requesting CPD Credit Units for Learning Activities initiated by PRC, including the Regional Offices and/or the Professional Regulatory Boards• Issued Joint Resolution on the Scope of Electrical Engineering and Electronics Engineering Professional Practice <p>December</p> <ul style="list-style-type: none">• Issued Guidelines on the Evaluation and Granting of CPD Credit Units



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					<p>Who Provided Essential Services during the State of Public Health Emergency Due to Corona Virus Disease 2019 pursuant to Commission Resolution No. 1239 (s. 2020)</p> <ul style="list-style-type: none"> - Aeronautical Engineers - Architecture - Dentistry - Environmental Planning - Librarians - Mechanical Engineering - Professional Teachers - Physical Therapy <ul style="list-style-type: none"> • Issued Guidelines on the Evaluation and Granting of CPD Credit Units to Activities under Informal Learning and Professional Work Experience including activities undertaken during the State of Public Health Emergency Due to COVID-19 Crisis that may earn CPD Credit Units - Architecture - Dentistry - Environmental Planning - Librarians



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					<ul style="list-style-type: none"> - Mechanical Engineering - Professional Teachers - Physical Therapy
Legal Service	STRENGTHENING THE COMMISSION'S QUASI-JUDICIAL FUNCTION	<p>The Legal Service (LS) will embark on the following:</p> <ul style="list-style-type: none"> • The Legal Service will continue the implementation of its Case Decongestion Project (CDP), through the streamlining of procedures and hiring of more lawyers. • Implementation of the Records Management System (RMS) and the Legal Management Information System (LMIS) will be further, in coordination with the Archives and Records Division (ARD) and Information and Communication Technology Service (ICTS). 	<ul style="list-style-type: none"> • Number of cases resolved within three (3) months • Percentage of cases resolved within three (3) months • Number of lawyers hired for Case Decongestion Project (CDP) • Monitoring of case folders • LMIS Deployment 	Year-round	<p>A total of three (3) cases had been closed, fifty-eight (58) orders of dismissal and forty-six (46) decisions have been drafted for the 4th quarter of 2020. (Decrease in the output may be attributed to the suspension of hearings and other legal proceedings like mediation).</p> <p>Issued Guidelines on the Verification of Professional Registration (Memorandum Order No, 82-2020) issued on 23 December 2020.</p> <p>Ongoing updating of the inventory of cases assigned to each hearing officer and special investigators.</p> <p>Submitted the LMIS Systems Requirement Specifications Document on 22 December 2020. Encoded 2,363 case details of active/pending, decided and/or appealed case folders as of December 29, 2020.</p>



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		<ul style="list-style-type: none"> More partnerships with other agencies or organizations will be pursued to support the Commission's initiatives and thrusts through the forging of Memorandum of Understanding/Agreements. Immersion of lawyers and staff to extensive training in conciliation/mediation, mock trials, drafting of decisions and other pleadings will be pursued. 	<ul style="list-style-type: none"> Number of complaints received and investigations conducted Number of MOAs executed and more violators investigated Number of cases disposed thru mediation 		<p>Number of complaints received: 112 Number of cases docketed (regular filing): 325 Number of cases from the Special Prosecution Division (special investigation): 7 Number of hearings conducted: 20</p> <p>Number of complaints received for preliminary investigation: 54</p> <p>Number of complaints (illegal practice) indorsed to NBI: 5</p> <p>One (1) complaint settled and disposed thru the conciliation mediation process for the 4th quarter of 2020 (NB: Decrease in the output suspension of mediation proceedings).</p> <p>Staff meeting/orientation on the proposed conduct of virtual hearings, LMIS, work processes, document tracking orientation, among others</p>
Licensure Office Regional Offices	SUPPORTING THE PROFESSIONAL REGULATORY BOARDS IN	The PRBs, as partners of the Commission in professional regulation, will be fully supported in the discharge of	<ul style="list-style-type: none"> Licensure <ul style="list-style-type: none"> Number of licensure exams conducted 	Year-round	Conducted the rescheduled September Physician Licensure Examination (PLE) on November 10-11 and 15-16, 2020, with the



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Accreditation and Compliance Division (ACD)	LICENSURE, DISCIPLINARY, AND VISITORIAL FUNCTIONS	their functions be it in licensure, disciplinary, accreditation, and visitorial functions, among others.	<ul style="list-style-type: none"> ○ Number of examinees tested • Regulation/ Disciplinary <ul style="list-style-type: none"> ○ Initial Registration ○ Renewal of PICs ○ Certification ○ Authentication ○ Stateboard Verification • Accreditation and Visitorial Functions 		<p>approval of the Inter-Agency Task Force for Emerging Infectious Disease (IATF-EID). The second part of the November 2020 PLE in Tuguegarao was postponed per PRC Resolution No. 31, s. 2020, and rescheduled on December 16-17, 2020 per PRC Resolution No. 1285, s. 2020.</p> <ul style="list-style-type: none"> • Rescheduled regular PLE (November) – 4,701 examinees • Continuation of the second part of the November 2020 PLE in Tuguegarao – 96 examinees <p>Total number of examinees tested: 4,797</p> <p>For the 4th quarter, the Commission, through the Licensure and Registration Division and Regulation Division of the Regional Offices, processed and issued the following:</p> <ul style="list-style-type: none"> • Initial Registration – 5,912 • Renewal of PICs – 205,154 • Certification – 96,415 • Authentication – 245,535 • Stateboard Verification – 6,619



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			<ul style="list-style-type: none"> ○ Number of inspections conducted ○ Certification of Accreditation issued ○ Certificate of Compliance issued ○ Authority to Operate issued ○ Certificate of Registration issued 		<p>The Accreditation and Compliance Division in coordination with PRBs processed and issued the following:</p> <ul style="list-style-type: none"> ○ Certificate of Accreditation - 466 ○ Certificate of Compliance – 76 ○ Certificate of Authority to Operate – 53 ○ Certificate of Registration - 6
International Affairs Office (IAO)	ASSISTING PRBs IN MUTUAL RECOGNITION AGREEMENTS (MRAs) AND MUTUAL RECOGNITION PROFESSIONAL QUALIFICATIONS (MRPQs)	<p>The Commission and the PRBs will continue to actively participate in negotiations and review of bilateral/multilateral arrangements in order to promote and facilitate borderless practice of professions. Conduct of consultations, meetings, and other fora will also be pursued.</p> <p>This also includes the processing of certificates, permits, as well as applications for ASEAN Chartered Professional Engineer, ASEAN Architect, ASEAN Chartered Professional Accountant, Nurses, Medical and Dental Practitioners,</p>	<ul style="list-style-type: none"> • Meetings attended/participated/ conducted/ provided 100% technical and administrative support for mutual recognition of professional qualification to concerned PRB as scheduled 	Year-round	<p>Provided 100% technical and administrative assistance to the PRBs through facilitation of the conduct of the following coordination meetings for the conduct of their activities under the International Commitments Fund:</p> <ol style="list-style-type: none"> 1. PRB of Librarians' Coordination Meetings on 6, 15 and 30 October 2020, 5, 9, and 10 December 2020 2. PRB of Landscape Architecture's Coordination Meetings on 5 and 18 November 2020; 3, 10 and 15 December 2020 3. PRB of Architecture and Environmental Planning's Coordination Meetings for the proposed 2021 EAROPH



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		pursuant to Philippines' commitment in MRAs.	<ul style="list-style-type: none"> Number of registered <ul style="list-style-type: none"> ASEAN Chartered Professional Engineers ASEAN Architect ASEAN CPA Nursing Services Medical Practitioners Dental Practitioners <p>Number of Special Temporary Permits processed and issued</p>		<p>Conference on 9 October 2020, 04, 11 and 18 December 2020</p> <p>4. Conducted the International Conference for the PRB for Librarians and Landscape Architecture on 10-11 November 2020 and 16-17 December 2020, respectively, for the purpose of forging instruments of collaboration for mutual recognition of professional qualifications with foreign counterparts.</p> <p>Number of registered <ul style="list-style-type: none"> ASEAN CPA – 12 </p> <p>Number of STP processed and issued: <ul style="list-style-type: none"> October – 4 November – 1 </p>



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					Decrease in number is due to Covid-19 pandemic
International Affairs Office (IAO)	CONTINUING SUPPORT TO PHILIPPINE QUALIFICATIONS FRAMEWORK (PQF)	<p>As one of the agencies mandated under Republic Act No. 10968 or the Philippine Qualifications Framework (PQF) Act, the Commission will continue to provide administrative and technical assistance on the establishment of Career Progression and Specialization Program:</p> <p>I. The PRBs shall create a career progression and specialization for their respective profession based on the following parameters:</p> <ol style="list-style-type: none"> Identification of career pathways; Identification of specialization programs; and Identification of procedures in the creation of career progression and specialization programs. 	Meetings attended/ participated/ conducted/ provided 100% technical and administrative support to the PRBs on the formulation of Career Progression and Specialization (CPS) Programs.	Year-round	<p>Participated and rendered technical and administrative assistance in various meetings related to the CPS-CATS Program and/or with submission of report within set timeline:</p> <ul style="list-style-type: none"> CPS Technology Cluster Workshop on 1 October 2020 CPSP Meeting of the Engineering Cluster on 3 December 2020 <p>Furthermore, IAO assisted in the meetings of 30 PRBs</p> <p>Likewise, IAO rationalized the comments of the CPSP-CATS Committee/CPSP Core Group on the following drafts:</p> <ul style="list-style-type: none"> Resolution on the Accreditation of Specialty Societies Resolution on the Creation of the CPSP-CATS Committee per profession Internal Guidelines for the CPSP Resolution on the implementation of the CPSP-CATS



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		<p>II. The career progression and specialization programs for each profession will be included in the Philippine Qualification Register, the national database of quality assured qualification authorized under the PQF.</p> <p>III. The Commission as a member of the PQF National Coordinating Council (PQF-NCC) and tasked to lead the International Alignment (IA) Working Group.</p> <p>The IA working group shall:</p> <p>a. Initiate comparability and benchmarking activities with other countries and regional/ international groupings; and</p> <p>b. Perform other related function as may be assigned by the PQF-NCC.</p> <p>IV. The Commission exercising administrative supervision over the</p>			<p>Assisted twenty-two (22) PRBs in finalizing their Resolutions on the Creation of their CPS Programs</p> <p>Assisted thirty-six (36) PRBs in finalizing their Resolutions on the Composition of the CPSP-CATS Committee</p>



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		<p>various PRBs and its members shall:</p> <p>a. Monitor the PRBs progress in the establishment of their respective career progression and specialization programs;</p> <p>b. Provide administrative and technical assistance to the PRBs; and</p> <p>Perform other related functions and interventions.</p>			
International Affairs Office (IAO)	INTER-AGENCY COLLABORATION	The Commission will continue to collaborate and coordinate with related government agencies, such as the DOLE, DTI, NEDA, DOJ, DFA and other domestic or foreign institutions in formulating negotiating strategies, positions, measures, indicative offers, requests, and commitments particularly on issues relating to professional services, taking into consideration the interests of Filipino professionals and foreign nationals practicing in the Philippines.	Attended/Participated/ convened/negotiations/ meetings and other related activities in various international agreements/ cooperation on its set dates and/or submission of report/input within the prescribed timeline.	Year-round	<p>The IAO participated and rendered assistance to the PRBs in attendance in the 96th Meeting of the Coordinating Committee on Services and Related Meetings held on 12 November to 9 December 2020 via BlueJeans video conferencing application.</p> <p>Furthermore, the IAO participated in the following inter-agency consultation meetings:</p> <ul style="list-style-type: none"> Virtual preparatory meeting for RCEP Ministerial Meeting on 11 November 2020 via Zoom



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					<ul style="list-style-type: none">5th Philippine Working Group on Services for the ASEAN Plus Dialogue Partners trade in Services Meeting on 23 November 202 via Zoom <p>Furthermore, the IAO prepared/formulated/ reviewed the following:</p> <ul style="list-style-type: none">Inputs on the PH National Report and support to the Study on Human Resource Development Readiness in the ASEANComments on Mexico's remarks on Domestic Regulation under the PHEFTA FTAInputs and recommendations on potential ASEAN-France Development PartnershipInputs and recommendations on potential ASEAN-Italy Development PartnershipComments on the possible Free Trade Agreement (FTA) between the ASEAN and Canada



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					<ul style="list-style-type: none">• Inputs and recommendation on the 13th ASEAN Forum on Migrant Labour• Inputs on the implementation of the ASEAN Comprehensive Recovery Framework• Comments and recommendation on the possible ASEAN-Germany Development Partnership• Comments on the draft Annual ASEAN Korea Centre Work Program FY 2021• Comments on the proposed projects for the ASEAN-Turkey Joint Sectoral Cooperation Committee• Inputs on the draft APEC-Cooperation Dialogue (ACD) Blueprint for 2021-2030• Response on the PH-APEC HRDWG Survey on APEC MRA Inventory <p>Sustained participation in three (3) meetings in relation to the practice of profession by foreign professionals or implementation of international agreements or to the welfare of</p>



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					<p>professional working here and abroad or matters assigned to QRD-IAO on prescribed date</p> <ul style="list-style-type: none"> • Preparatory AAEC meeting convened by the ICND-IAO (26 October) • Pre-CCS meeting (HSSWG) convened by the ICND-IAO (26 October) • Pre-CCS meeting (BSSWG) convened by the ICND-IAO (28 October)
Continuing Professional Development Division (CPD)	IMPLEMENTATION OF THE CONTINUING PROFESSIONAL DEVELOPMENT	<p>The CPD will be continuously implemented pursuant to Commission Resolution No. 2019-1146, amending the Implementing Rules and Regulations of the CPD Act (RA No. 10912). The following activities will be undertaken this year:</p> <ul style="list-style-type: none"> • Conduct orientation for the four (4) Guidelines <ul style="list-style-type: none"> ○ Accreditation of Informal Learning and Professional Work Experience ○ Online Training Program 	Number of Orientations conducted	End of December 2020	<p>The PRC Regional Office VIII (Tacloban) and the Cordillera Administrative Region (CAR) Office in coordination with the CPD Division hosted the conduct of webinars for accredited CPD Providers and for registered and licensed Professionals on November 18 and 24, 2020 respectively.</p> <p>Uploaded video recordings of the orientations on CPD Accreditation System to the Official YouTube Account of the PRC.</p> <p>The guidelines on the implementation of the Continuing Professional Development</p>



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		<ul style="list-style-type: none"> ○ Formula on CPD Provider's Seminar/ Registration Fees, and ○ Self-Directed and/or Life Long Learning Activities ● Conduct regular meetings of CPD Secretariat and CPD Focal Persons in the Central and Regional Offices ● Conduct of consultative meetings for the drafting of regular Operational Guidelines 	<p>Number of regular meetings conducted in the Central and Regional Offices</p> <p>Number of consultative meetings conducted for the drafting of Operational Guidelines</p>		<p>Accreditation System (CPDAS) has been made effective on October 1, 2020 per PRC Resolution No. 1278, s. 2020</p> <p>One (1) regular meeting of the CPD Secretariat and Focal Persons in the Central and Regional Offices has been conducted last November 26, 2020.</p> <p>In lieu of the crafting of the regular Operational Guidelines, a task force was created for the amendments on the CPD Law last July 24, 2020. Several hearings conducted by the Committee on Higher and Technical Education and the Committee on Civil Service and Professional Regulation were joined by the Task Force and PRBs. Also, an Action Planning Workshop for the Participatory Governance Cluster (PGC) Priority Measures for the Second Regular Session of the 18th Congress on 29 October 2020 was joined by the Co-Chairperson of the above-mentioned Task Force, Chairperson of the CPD - Program Management Committee (PMC) and Chief of the CPD Division.</p>



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		<ul style="list-style-type: none"> Conduct of consultative meetings for the drafting of Career Progression and Specialization Guidelines Conduct regular meetings of CPD Program Management Committee Conduct regular and special meetings of CPD Councils Monitor the CPD programs and activities 	<p>Number of consultative meetings conducted or initiative or progress for the issuance of CPS Guidelines</p> <p>Number of regular meetings conducted</p> <p>Number of regular and special meetings conducted</p> <p>Number of programs and activities monitored</p>		<p>Five (5) meetings for the drafting of Career Progression and Specialization Guidelines were conducted during the fourth quarter.</p> <p>Three (3) meetings of the CPD Program Management Committee were held;</p> <p>The CPD Councils have conducted 157 regular and special meetings;</p> <p>A total of eighty-nine (89) Providers and 3,139 Programs were accredited by the CPD Councils;</p> <p>1, 293 applications for crediting of Self-Directed Learning activities were also approved;</p> <p>Forty-eight (48) CPD programs and activities were monitored;</p> <p>362,708 professionals were able to attend accredited CPD programs.</p>



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					<p>Issued Guidelines on the Evaluation and Granting of CPD Credit Units to Professionals Who Provided Essential Services during the State of Public Health Emergency Due to Corona Virus Disease</p> <ul style="list-style-type: none">- Aeronautical Engineers- Architecture- Dentistry- Environmental Planning- Librarians- Mechanical Engineering- Professional Teachers- Physical Therapy <p>Guidelines On the Evaluation and Granting of CPD Credit Units to Activities Under Informal Learning and Professional Work Experience Including Activities Undertaken During the State of Public Health Emergency Due to Covid-19 Crisis That May Earn CPD Credit Units were issued by the following CPD Councils:</p> <ul style="list-style-type: none">- Architecture- Dentistry- Environmental Planning- Librarians



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					<ul style="list-style-type: none"> - Mechanical Engineering - Professional Teachers - Physical Therapy
ICT Service Archives and Records Division	DEVELOPMENT, IMPLEMENTATION, AND DEPLOYMENT OF NEW SYSTEMS, AND STRENGTHENING NETWORK INFRASTRUCTURE	<p>INTERACTIVE ARCHIVAL STORAGE AND RETRIEVAL OF RECORD SYSTEM (IASRRS)</p> <p>This system aims to improve management and archiving of records through information technology with intelligent document recognition. It will replace the existing Central Records Management Information System (CRMIS) and is expected to greatly enhance and facilitate access to information particularly for verification and validation prior to making a decision or completing a transaction with stakeholders.</p> <p>QUEUE MANAGEMENT SYSTEM</p> <p>This project aims to enhance customer service and improve efficiency in the delivery of key Commission's frontline</p>	<p>100% developed and deployment by the end of December 2020</p> <p>11,195,090 pages of permanent records digitized</p> <p>100% enhancement and deployment by the end of December 2020</p>	End of December 2020	<p>IASRRS is 100% developed, deployed and implemented as of December 2020.</p> <p>A Memorandum Order No. 65 dated October 7, 2020 was issued to all Records Controller and Records Officers in the Central and Regional Offices authorizing access of the Laserfiche repository of administrative issuances which replaced and upgraded the existing Central Records Management Information System (CRMIS).</p> <p>A total of 1,546,521 pages were already digitized/scanned</p> <p>100% developed, deployed and implemented as of 08 October 2020.</p>



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		<p>services. This was pilot- implemented at PRC Lucena last June 2019 and deployed in PRC Pagadian last December 2019.</p> <p>Currently, it is being customized to suit the requirements/needs of other frontline offices and expected to be fully operational this year.</p> <p>HUMAN RESOURCE MANAGEMENT INFORMATION SYSTEM (HRMIS)</p> <p>To support the current Attendance Monitoring System (AMS), and to establish and strengthen more the efficiency and effectiveness of the Human Infrastructure of this Commission. The HRMIS aims to provide the following systems: Integrated Personnel Management Information System; Payroll System; Filing, Submission and Approval of Leaves electronically; easy mechanism</p>	Development of sub-systems under HRMIS by the end of December 2020		<ul style="list-style-type: none"> • Work from Home (WFH) Arrangement Information System – 100% developed, deployed and implemented as of 23 November 2020 • Population/Migration of the 60% of Basic Information of Employees in the HRMIS database – 100% completed as of 15 November 2020 • Procurement of Payroll System – 100% completed as of December 2020



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		<p>to automatically update personnel records; facility to determine training requirements and qualification requirements for promotion.</p> <p>NETWORK INFRASTRUCTURE REHABILITATION</p> <p>To replace its ten-year old network equipment/devices.</p> <p>It will further improve and ensure a more reliable network infrastructure and eliminate downtime.</p>	<p>Replacement of ten (10) year old network equipment/devices by the end of December 2020</p>		<ul style="list-style-type: none"> 100% deployed and implemented in the PRC Central Office as of 16 November 2020 For issuance of Certificate of Completion
<p>Human Resource Development Division</p> <p>PRC Newly-Approved Regional Offices Task Force</p>	COMPLETING THE REORGANIZATION OF THE COMMISSION	<p>To effectively pursue its mandate, the Commission will continuously fill-up the vacant positions. Various trainings and seminars will also be provided to capacitate employees in line with the decentralization of functions and succession planning.</p>	<p>Filling - up of the approved 1071* plantilla positions</p> <p>* Out of the previous 1074 plantilla positions, five (5) Attorney I & II positions were converted into three (3) Atty. III positions and six (6) Administrative Aide positions were converted into three new positions (AO, AOII and PRO I)</p> <p>Initiatives for achieving Level II accreditation for the PRIME-HRM</p>	Year-round	<p>Filled up 810 of the 1,071 approved plantilla positions as of 31 December 2020, with the following breakdown:</p> <ul style="list-style-type: none"> First level – 252 Second level <ul style="list-style-type: none"> Technical – 194 Supervisory – 315 Division Chief – 42 Director – 3 Third level – 4



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		<p>The Commission is also working for the achievement of PRIME-HRM Level II Accreditation.</p> <p>All Human Resource Systems such as Recruitment, Selection and Placement, Learning and Development, Performance Management, and Rewards and Recognition will be institutionalized. The list of required competencies for each position based on the Commission's thrusts, and directions will also be completed.</p>	Digital transformation in the HR systems		<p>The Commission conducted/facilitated twenty-eight (28) technology backed learning and development programs (3 managerial/supervisory, 2 on boarding program for new hires and 23 technical/foundation programs) for the PRC Central and Regional Offices by the end of the year.</p> <p>Digitized 60% of the 201 files of PRC employees for population/migration in the HRMIS database</p> <p>Digital recruitment; continuous conduct of online interviews and assessment for PRC applicants for vacant plantilla positions.</p> <p>The Commission issued Policy, Guidelines and Procedures on Learning and Development Programs</p> <p>Finalized the draft Competency Manual of the Commission.</p>



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					Materialized a blended learning modality with the access of employees to e-learning and digital platforms.
Project Team for Decentralization of the Budget Systems in FY 2020	DECENTRALIZATION OF THE FINANCIAL MANAGEMENT SYSTEM	With the approval of the Commission's reorganization in FY 2016, sixteen (16) regional offices were authorized to be created.			
		The approved Organizational Structure and Staffing Pattern provided for budget officer and accountant positions in each region to implement the full decentralization of the budget and accounting process. With full decentralization, funds will be directly released by the Department of Budget and Management to the regional offices, which will maintain a complete set of books of accounts and will be responsible for the preparation of financial reports for consolidation in the Central Office.	Dissemination of the Policy Framework and Implementation Timeline for Decentralization of the Financial Management system	2 nd quarter, 2020	Conceptual Framework for the decentralization process was presented and discussed in a series of meetings of the Project Team for Decentralization of the Budget System, prior to the Pandemic.
			Opening of Modified Disbursement System (MDS) accounts for all regional offices	1 st quarter, 2020	MDS accounts opened for fifteen (15) Regional Offices. (Region IV-B excluded)
			Enrolment in the DBM's URS system for a regionalized preparation of Financial Accountability Reports (FARs) and	3 rd quarter, 2020	Filling up of all regional accountants completed in the last quarter of 2020 except for Region IV-B. Enrollment of the regional MDS accounts in DBM's Unified Reporting System (URS) pending approval of the Commission. Once



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		Partial decentralization will be implemented in the 2nd quarter of FY 2020, while full decentralization is expected by FY 2021.	Budget Execution Documents (BEDs) Implementation of the e-NGAS and e-budget system in the regional offices	1 st quarter, 2021	enrolled, DBM will release funds directly to the regional offices. Capacity Building scheduled in the 3 rd quarter for Regional Budget Officers and Accountants for the DBM-URS (Unified Reporting System), e-NGAS (electronic National Government Accounting System) and e- Budget System were put on hold primarily due to the Pandemic and its consequences: <ul style="list-style-type: none">• The DBM URS encountered problems in its migration to a newer version. No available online training for the URS.• COA has not yet developed online training module for the e-NGAS and e-Budget.• Installation of the e-NGAs and e-Budget by COA will be done upon completion of training and actual implementation of the system



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General Services Division	IMPROVEMENT OF THE CENTRAL OFFICE AND PURCHASE OF MOTOR VEHICLE	<p>In line with the thrust to improve the working environment and efficient delivery of service, the Commission will continue to undertake the following renovation and repairs of the PRC Morayta buildings:</p> <ul style="list-style-type: none"> • Rehabilitation of sanitary systems and improvement of comfort rooms • Replacement of various gates and doors • Installation of fire detection and alarm system and • Installation of lightning arrester <p>Moreover, the Commission will invest in additional motor vehicles to address the growing logistical requirements of the conduct of inspections and examinations.</p>	100% completion of the proposed projects by the end of December 2020	4 th Quarter	<p>Two (2) biddings conducted, already awarded, for approval of contract by the Commission</p> <p>With approved contract dated December 29, 2020; for implementation on 1st quarter of 2021</p> <p>Ongoing revision of bill of quantities for public bidding within 1st semester of 2021</p> <p>Deferred, no budget allocated due to disapproval</p> <p>Motor vehicles were delivered to various ROs and in Central Office: 4 passenger vans 4 multi-purpose vehicles 1 Sedan 18 AUVs</p>



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PIMRU Records Division/FOI Committee	PROVIDING INTENSIFIED MEASURES FOR INFORMATION DISSEMINATION AND PUBLIC ASSISTANCE THROUGH STRATEGIC MESSAGING AND PUBLICATION, ON VARIOUS TOUCHPOINTS AND MEDIA PLATFORMS	In support of the Commission's thrust in delivering excellent services to all its stakeholders with utmost professionalism, responsibility, and credibility, all relevant, accurate and reliable information on Commission's ongoing programs, projects, and services, shall be constantly made available and accessible, anytime and anywhere, with increased internal and external engagement and presence, and through appropriate media platforms.	<p>Publishes 100% all requested articles, announcements, advisories, and press releases per month through the Commission's website, official Facebook page and Twitter handle within the standard timeframe.</p> <p>100% Response to inquiries and concerns posed by the transacting public through email, Commission's official Facebook page, and Twitter handle, within the standard timeframe.</p> <p>Prepares materials or audio/visual presentations, as may be required by the Commission, within the set timeline</p> <p>Provides maximum assistance in handling the coverage of the official activities of the Commission within the standard timeframe.</p>	Year-round	<p>Published fifty-five (55) announcements, thirty-one (31) advisories, and twelve (12) news articles for the month of October to December through the Commission's website, official Facebook Page, and Twitter Handle within the standard timeframe.</p> <p>Responded one thousand four hundred thirty (1,430) emails, six thousand nine hundred fifty-one (6,951) Facebook messages, eighty-four (84) Facebook comments, six hundred sixteen (616) Twitter queries, and six hundred sixty-one (661) phone calls, within the standard timeframe.</p> <p>Prepared one (1) audio/visual presentation about the Commission's history and milestone, within the set timeline.</p> <p>Provided maximum assistance to nine (9) requests for photo documentation of the official activities of the Commission</p> <p>Assisted to one (1) media interview/press briefing:</p>



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			No. of request received and processed through FOI		<ul style="list-style-type: none"> Interview with PRB of Medicine regarding the case of licensed doctors who are involved with the Philhealth scam, with ABS-CBN on December 03, 2020 <p>For the 4th quarter of FY 2020, the FOI Committee received 144 requests and processed 111 requests.</p>
ISO Committee	ISO 9001:2015 CERTIFICATION	In order to consistently provide quality services to Commission's clientele, and enhance customer satisfaction, ISO certification will be pursued in the Central and Regional Offices of the Commission.	<ul style="list-style-type: none"> Sustained and enhanced the ISO 9001:2015 QMS <p>Submitted reports on continual improvement activities and initiatives to FMS on or before the 15th day of the month following the reference quarter</p>	Year-round	<p>In view of the continual ISO 9001:2015 Certification, three (3) Regional Offices of the Commission namely: PRC Legazpi, PRC Iloilo, and PRC Baguio were subjected to Stage 2 Audit on 9 October 2020, 19-20 October 2020 and 14 December 2020, respectively. Furthermore, PRC Lucena was subjected to Reassessment Audit on 7 December 2020, while PRC Central Office was subjected to 1st Surveillance Audit on 10-11 December 2020 respectively.</p> <p>Submitted 2020 3rd Quarter Accomplishment Report to DOLE-FMS on 14 October 2020.</p>



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					<p>PRC Central Office was subjected to Internal Quality Audit (IQA) on October 26, 27 and 30, 2020 to determine if the Quality Management System of the Commission is effectively implemented and maintained, in conformance to the requirements of ISO 9001:2015 Standards</p> <p>Management Review Meeting was conducted in relation to the IQA held in October 2020.</p> <p>Training on IQA based on 9001:2015 Standards was conducted online via Zoom on November 23-24, 2020.</p>
Committee on the Selection of Payment Channels Cash Division	CONTINUOUS COORDINATION AND COLLABORATION WITH PAYMENT CHANNELS	<p>Paynamics and Bayad Centers are additional payment channels which will interface with Commission's existing online system in the processing and payment of various transactions.</p> <p>Paynamics has a system that prevents double payment of transaction and offered a proposal on fixed transaction fee instead of a percentage fee.</p>	<p>Number of Payment Channels evaluated</p> <p>Number of Payment Channels recommended for approval.</p>	4 th Quarter	<p>Paynamics MOA was forwarded to the Commission and will be submitted to Bureau of Treasury (BTr) before implementation and for dry run.</p>



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		CSI Bayad Center, Inc. has access to track and monitor clients who have already paid their respective transactions.			